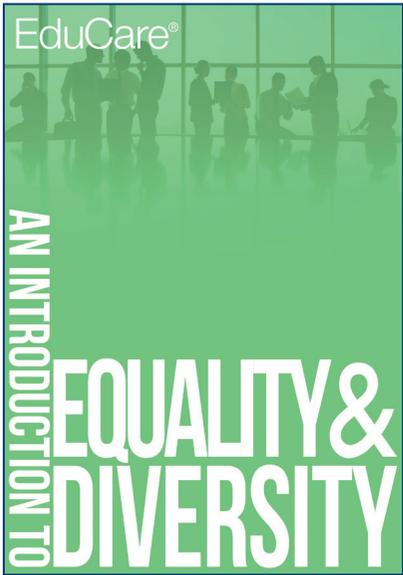


## An Introduction to Equality & Diversity



### About the Programme

For most of us, treating people equally and appreciating people's differences is the basis of being a good citizen. This programme is an introduction to equality and diversity, what they mean and how they affect you. It looks at some of the barriers that can prevent equality from being realised, such as prejudice, stereotyping, discrimination, victimisation and harassment. There is a brief explanation of the Equality Act 2010 and the 'protected characteristics' that form the basis of the law. It also explores what employers must do to comply with legislation and guidance, as well as the obligations that employees are under.

### Programme Make-up

- Modular, bite-size format provides an easy way to learn the essentials.
- There is one learning module accompanied by one questionnaire and full instructions throughout.
- A personalised certificate on successful completion provides evidence of learning.
- There is confirmation of the correct answers to reinforce the participant's knowledge.
- Available in an online learning method.

### Programme Contents

- What equality and diversity are and why they matter.
- Barriers to equality.
- The main types of discrimination.
- Responsibilities of the employer and employee.

## Why Choose EduCare?

“Our practitioners have undertaken approximately 2000 courses and we have found them to be very high quality. I would willingly recommend them. They have successfully filled the gap for alternative methods of delivery.”

Tammie Redman, Milton Keynes Council, Early Years and Childcare Team

“I like the fact that it’s a quite rigorous training process. It’s not something we just rubber-stamp; you actually have to put some work into the programme which means you learn something at the end of the day.”

Royal Society for the Protection of Birds

“A huge advantage of EduCare is the flexibility it offers. People can do them when and where they want; the night shift seems quite a popular time to study! Some managers of our residential homes use them as team-building exercises and work together as a group to complete the programme. We have had good feedback from our people. Even when they have been completed, the subjects are still discussed and the advice and information contained within them are put into practice. I would definitely recommend EduCare to other organisations.”

Liz Bennett, Accreditation & Assessment Senior Administrator, Mencap

“In short the EduCare methodology is cost effective, accessible, simple, measurable and most importantly, effective. The programme supports our organisation’s health and safety culture and understanding. West Midlands Fire Service is committed to high standards of health and safety and would recommend the programme to other fire services to use within their service to support these standards.”

Mark Bishop, Safety, Health and Environment Adviser, West Midlands Fire Service

“People can do it at their own convenience. Everyone likes the certificate which evidences the learning and looks very professional. There are lots of them pinned up on our notice boards around the office. We have just had our independent Child Protection Audit to ensure we comply with all available legislation and best practice and the training was cited in the auditor’s report.”

Rebecca Wilding, Training Administrator, Kent Probation

- Over 25 years experience in creating and delivering award-winning, distance learning programmes.
- Our simple and highly successful methodology has been experienced by over two million participants.
- We work with experts to create dynamic content and host it on our cutting edge online learning system.
- We provide support through our professional and experienced customer support staff, as well as dedicated account managers.
- EduCare programmes have been independently CPD certified.
- Our customer experience surveys consistently record satisfaction rates of 98% or above.
- We have held the BSI Quality Standard ISO9001:2008 and the Investors in People standard for over a decade.



INVESTOR IN PEOPLE

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